



PRESIDENT'S MESSAGE



“Success always demands a greater effort.”

— WINSTON CHURCHILL

It has been a little over a year since joining CMI Ship Management, unbelievable! Your support, input and positive feedback have been much appreciated. I am thrilled with how well the newly introduced changes have been received and your confidence in our outlined strategies.

I appreciate the contributions made by many to make this happen, but I acknowledge too that we still have ways to go. When summarizing all our projects, actions, initiatives and communication, we can be proud of what we have achieved. Our plans; however, did not all come without setbacks, or without the need for adjustments, but this was anticipated. Much like the World Cup, the end result is never known until the final game has been played, but the winner in general is the one who made ‘the greater effort’, so we will continue to work hard until we achieve the results we have set out for ourselves.

It has been an exciting six months since my last message, as it is with immense pleasure that I introduce Mrs. Tatjana Espinel as our new VP Crew Operations and Captain Jens Høybye as our new Director of Performance Management.

Tatjana comes with a strong background in crew operations for ship management companies. Her presence will drive the improvements we are looking for to meet the increased demand for qualified crew and establish new alliances with strategic crewing partners and training centers.

Captain Jens will ensure our plans are executed as intended onboard our ships. In his new role he will liaise closely with the Crew Operations Department for all crew related and training programs, with the Fleet Technical Directors and Compliance Department on all initiatives that involve operational/procedural processes.

We took the opportunity to introduce both during the layup in Las Palmas onboard five of our vessels. We met with teams of THE OCEAN ENDEAVOUR, SEA SPIRIT, OCEAN ADVENTURER and OCEAN DIAMOND as we rolled out our new Safety Management System and to emphasize the ongoing importance of safety onboard our vessels.

Going forward we will continue to use this period each year to meet with the crew, conduct training sessions onboard, outline our ongoing strategy and to address specific issues to improve our services at all times.

The OCEAN DIAMOND continued her upgrading plans as we refurbished passenger cabins on Deck 4, 3 and the Observation Lounge, the OCEAN NOVA completed her scheduled dry-docking, as the other vessels in Las Palmas continued their planned maintenance schedules. The SEA DISCOVERER is now officially renamed VICTORY II as she completed a major hotel refurbishment in Helsingborg, Sweden. She now features a new (enclosed) alternative dining location on Deck 4 aft, a full-service Sun Deck with barbecue and bar, a new buffet in the main dining room, refurbished passenger cabins, main lounge and pub area, a new buffet in the Crew Mess and galley equipment.

I am pleased to announce that the InfoShip ERS Module is going live on the OCEAN DIAMOND and the DEUTSCHLAND and soon will be rolled out on all other vessels. We are working hard to finalize the purchasing modules with the support of the teams in Italy and India, which dramatically improve efficiencies in purchasing and supply logistics. Your involvement is critical during the next few phases of the install, so your continued support is highly appreciated.

Not everything will go according to plan on the first try, your understanding is highly appreciated, your active involvement and participation to get it right, even more.

“To be THE Preferred Passenger Ship Management Company”
demands significant efforts and focus.

We at CMI are committed to winning the World Cup!

Sincerely

Jim Barreiro de Leon

OUR VALUES

Safety + Communication + Integrity + Accountability + Transparency